

CORPORATE RESPONSIBILITY

Millennium & Copthorne Hotels Limited (“M&C”) is committed to operating its hotels in an economically, socially and environmentally sustainable manner whilst making a positive impact on the communities where its properties are located. We continuously strive to be a preferred employer of choice by fostering an engaging and inclusive work environment, supporting our local communities with our charitable activities and preserving the environment for future generations.

This report highlights some of the actions we have taken in 2022 to enhance our sustainability efforts.

GOVERNANCE

At M&C, we believe that good governance defines how we conduct ourselves as a business. In addition to regulatory compliance, good governance encompasses a strong sense of values and a desire to do what is right for our stakeholders including our guests, suppliers, colleagues, regulators and the communities in which we operate. We strive to conduct our business in an ethical and responsible manner.

Structure

M&C is the wholly-owned hospitality division of its shareholder, Singapore-listed conglomerate, City Developments Limited (“CDL”). Millennium Hotels and Resorts (MHR) is the global brand of M&C, a global hotel company which owns, manages and operates over 145 hotels across some 80 locations. It has several distinct hotel brands, including Grand Millennium, Millennium, M Social, Copthorne and Kingsgate, throughout Asia, Europe, the Middle East, New Zealand and the United States.

Board responsibility

M&C is governed by a Board of Directors comprising of two Executive Directors and two Non-Executive directors. An Executive Committee, comprising of the Executive Chairman, two Executive Directors and other senior members of the management team, as the Board may appoint, reports to the Board. The Executive Committee has overall responsibility for the Group’s corporate responsibility efforts with Kwek Eik Sheng, Executive Director, taking the lead on such matters. Both the Board and the Executive Committee are chaired by Kwek Leng Beng who also serves as Executive Chairman of CDL. Underpinning our commitment to sustainability, the Executive Committee supports a number of policies and procedures, collectively referred to as “Responsible Hospitality,” which are designed to recognise and manage the Group’s wider impact on the environment and the communities in which we operate. These policies are reviewed and updated as necessary. Key policies can be found at [Corporate Responsibility : Millennium Hotels and Resorts](#) .

In order to unify the Group’s approach to sustainable practices, in November 2022, the Board committed to the establishment of a sustainability committee. M&C is in the process of finalising the terms of reference for such committee such that it will drive the development of, implementation and monitoring of its environmental improvement programme.

Compliance

Within its operations, M&C is fully committed to meeting its legal and regulatory compliance obligations. We strive to adhere not only to the letter of the law, but also to the spirit of the law.

In 2022, we did not receive any material fines or penalties associated with non-compliance with any laws relating to the environment, human rights violations, labour standards, anti-bribery or taxation.

No donations were made by M&C for political purposes during the year (2021: £nil).

To raise awareness of key operational risks and ensure we meet our compliance requirements, our global online compliance training platform continues to deliver training on laws and regulations relating to anti-bribery and corruption, data protection, competition and modern slavery.

Anti-bribery and anti-corruption

M&C’s anti-bribery policy is compliant with the requirements of the UK Bribery Act 2010. A risk assessment is conducted from time to time to identify those categories of employees who require anti-bribery and corruption training, including colleagues in higher-risk functions such as procurement and sales. M&C, being part of CDL, has adopted CDL’s whistle-blowing policy since 2020. Such policy provides all employees with a safe and confidential channel to report any concerns they may have about unethical or illegal practices within the group. By encouraging and protecting whistle-blowers, CDL (including M&C) is able to detect and address potential issues before they escalate, ultimately safeguarding the Group’s reputation and minimising legal and financial risks. The whistle blowing policy is managed and maintained by the CDL Ethics Officer. There is a dedicated whistleblowing hotline and an e-mail account that allows employees to report concerns about illegal or unethical behaviour.

A group-wide anti-bribery compliance guide sits behind our anti-bribery policy and is also made available to all employees. This guide identifies key operational activities and countries where corruption is perceived to be a high risk and sets out a number of procedures for managing these risks, including procedures for conducting due diligence on business associates and counterparties, operational risk assessments and escalation mechanisms.






We take breaches of these policies seriously and, if necessary, will consider disciplinary action for non-compliance by our employees. In the reporting year, we are unaware of any staff being disciplined or dismissed due to non-compliance with our anti-bribery policy.




Ethical operations

Beyond our legal and regulatory compliance obligations, M&C is committed to maintaining the highest standards of ethics and integrity in the way it conducts its business. Our Code of Ethics and Business Conduct (“Code of Ethics”) sets out the minimum standards we expect from all employees in their dealings with colleagues, customers, suppliers and other stakeholders to ensure that our business is conducted responsibly. We also expect our suppliers and business partners to follow the standards set out within our Code of Ethics and other related policies including, for instance, our Anti-Bribery and Business Hospitality and Gifts policies, overseen by the Executive Committee.

Respect for human rights, including the rights of our colleagues, customers, suppliers and business partners is fundamental to our global operations. We maintain a human rights policy that reflects our commitment to certain fundamental principles, which are aligned with those of the International Labour Organisation and the UN Guiding Principles on Business and Human Rights and include freedom of association and collective bargaining.

In accordance with the requirements of the Modern Slavery Act 2015, M&C regularly undertakes a review of its supply chain. Details of our compliance framework are outlined in our formal slavery and human trafficking statement, which is available at [Corporate Responsibility : Millennium Hotels and Resorts](#) . For instance, we use the following KPIs, amongst others, to monitor and assess how effective we have been as a business in ensuring that modern slavery and human trafficking is not taking place within our business or supply chains.

KPI	Progress 2021-2022
1. Any incidents or complaints of slavery and human trafficking reported under our Whistleblowing Policy or otherwise, are investigated promptly and any remedial actions recorded	
2. Continue to focus on training and upskilling our employees on modern slavery and human trafficking with regular reviews to monitor the effectiveness of the compliance programme	
3. Raising awareness of the issue of modern slavery throughout our organisation and supply chain	
4. Expanding due diligence on contractors, subcontractors and suppliers by carrying out supply chain audits which will help us to assess the risk of modern slavery and human trafficking in our supply chains	
5. Including contractual clauses that require new and existing suppliers to comply with applicable laws and our Group Human Rights Policy	

Progress Key:  Developing  Progressing  Underway

This is an evolving process and we will continue to assess and build upon our existing efforts to eliminate modern slavery and human trafficking from our supply chains and business operations, and continue to look at ways to quantify the effectiveness of our approach to minimising these risks.

OUR PEOPLE

We continuously work to ensure that our colleagues around the world are suitably skilled and qualified to meet the operational needs of the business. M&C recognises that successful hospitality businesses must deliver excellent service and we are committed to developing, supporting and retaining the right team to provide this. Our aim is to offer opportunities for them to develop and grow through effective succession planning processes.

Our hotels also foster young people who are interested in developing a career in the hospitality industry, including many from disadvantaged backgrounds, by providing employment skills training, internship and vocational opportunities. For example, our European/UK regions operate internship and apprenticeship programmes within various functions, often in partnership with local universities and Government-regulated training providers.

M&C's management team continues to keep employees informed about matters of concern to them, whether through management presentations, updates from regional and functional heads, regional intranet sites and other virtual communications. M&C also consulted with employees through various means on a regular basis so that their views could be taken into account in the decision-making process.

Diversity and equal opportunities

Diversity is the concept of understanding that each individual is unique, and that each of our individual differences, when they come together for a common purpose, can achieve remarkable results. We believe that having a diverse workforce which includes individuals with a range of characteristics (such as gender, religion, race, age, ethnicity, sexual orientation, education, and other attributes) and different perspectives allows us to better understand and serve our customers and the communities in which we operate. We believe that workplace diversity leads to innovation and creates a work environment where employees see a representation of a variety of cultures, backgrounds, and ways of thinking, are happier and more productive. M&C's diversity and inclusion policy supports this belief and helps to cultivate a more inclusive work environment that embraces the engagement and development of a diverse workforce. Regional policies that address local requirements are also in place in various jurisdictions. Likewise, these policies encourage the employment or redeployment, training and advancement of disabled persons, having regard to their particular aptitudes and abilities, provided that they can be employed in a safe working environment. Suitable employment would, if possible, be found for any employee who becomes disabled during the course of employment. M&C is committed to treating all employees fairly and offering equal opportunities in all aspects of employment and advancement regardless of age, disability, gender reassignment, marital or civil partner status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation.

As at 31 December 2022, the number of employees employed by the Group (excluding the Company's Directors), analysed by category, was as follows:

	2022 NUMBERS	2021 NUMBERS
Hotel operating staff	4,823	4,744
Management/administration	952	962
Sales and marketing	231	211
Repairs and maintenance	435	441
	6,441	6,358

Supporting health and safety

We are committed to creating a safe and healthy environment for our employees, customers, suppliers and all other stakeholders we work with or who are impacted by our operations. Policies, procedures and training programmes are implemented to ensure compliance with relevant safety and security legislation in each of the regions in which we operate. Moreover, risk assessment, management and monitoring measures continue to be developed and rolled out, with the overriding goal of making our sites safer and ready to deal with any emergencies if they arise.

PRESERVING OUR ENVIRONMENT

We understand that the way we do business can have a significant impact on the world around us and that all of us have an increased level of responsibility in this area. In general, the hospitality industry consumes a significant amount of energy and produces a significant amount of emissions globally. As more and more people travel, there is a greater need for immediate and effective action to counter the negative impact of global travel. M&C has sought to minimise its impact by actively focusing on reducing energy and water consumption in particular.

In order to unify the Group's approach to sustainable practices, M&C is in the process of establishing a Sustainability Committee and developing an environmental improvement programme. This includes identifying sustainability initiatives and targets to be achieved by each property and each operating region. These initiatives and targets will be regularly monitored and reviewed by the Sustainability Committee. From the data received from our hotels, we are working to develop best practice guidelines which can be implemented by our hotels, as may be varied by local conditions and legal requirements, and will enable us to track the initiatives being undertaken by our hotels and review their effectiveness.

Energy efficiency

The management of resources, specifically our energy use, is a key component of our sustainability strategy. Each of M&C's operating regions works to identify energy savings opportunities by optimising the operational efficiency of plant and equipment and by upgrading less efficient systems. In 2022, our hotels contributed to energy and carbon savings through multiple initiatives in each region. Electricity and gas consumption continues to see reductions due to investments in LED lighting retrofitting, heating and cooling system upgrades, and Building Management System ("BMS") upgrades. Low/no-cost energy efficiencies have been achieved through behaviour change projects involving staff monitoring of unoccupied areas/energy waste, altering chiller equipment set-points, and reducing unnecessary lighting. These measures have not seen a reduction in guest hotel experience or our service standards.

In 2022, our data set for the M&C Group's greenhouse gas reporting includes 74 owned and operated hotels over which we had access to data for the reporting period. Energy consumption by these primarily consisted of electricity from grid, natural gas, diesel, purchased steam and chilled water. The Group's overall energy consumption for the year decreased by 5%, on an absolute basis, compared to 2021. The M&C Group's 2022 energy intensity, which measures the energy consumed on a "per hotel room" basis, increased by 1% compared to 2021.

The 2022 energy consumption of our owned and operated hotels is shown below.

2022		2021	
ABSOLUTE (KWH)	PER ROOM (KWH)	ABSOLUTE (KWH)	PER ROOM (KWH)
313,044,477	14,920	330,439,439	14,743

In 2022, as hotel operations gradually returned to near pre-COVID levels, carbon equivalent emissions associated with our energy use increased by 5%, with the energy-related carbon intensity per room increasing by 12.3% compared with the previous reporting year.

Greenhouse gas reporting

The Group's greenhouse gas reporting covers the full year 2022 to align with our financial reporting year of 1 January to 31 December. For the 2022 reporting period, the carbon footprint of our owned and operated hotels was 164,757 tonnes using a location-based approach. To calculate our emissions, we followed the Greenhouse Gas Protocol Corporate Accounting and Reporting Standard methodology ("GHG Protocol") and the operational control approach to determine the properties to be included within the data set.

In line with the current guidance provided by the GHG Protocol with regard to Scope 2 accounting, we have included market-based emissions as well as location-based emissions in order to provide a clearer picture of the nature of our electricity consumption. Deriving emission factors from contractual instruments, market-based calculations allow the Group to account for the real nature and consequent carbon intensity of the electricity purchased. It should be noted that for the purpose of year-over-year comparisons, location-based emissions will continue to be used, as these provide a more accurate reflection of the emission changes associated with the Company's internal energy efficiency initiatives.

Science-Based Target

In 2019, M&C set a Science-Based Target ("SBT") to reduce the Group's carbon emission by 27% by 2030 as set out below. SBTs are greenhouse gas reduction goals aligned with the latest science on minimising climate impact.

"M&C commits to reduce absolute scope 1, 2 and 3 GHG emissions by 27% by 2030 from a 2017 base year. The target covers scope 3 emissions from fuel- and energy – related activities, waste, business travel, employee commuting, upstream leased assets, franchises and investments."

The following table provides an update on current progress made towards achieving our SBT.

	2022	TARGET
CLIMATE CHANGE		
Reduce absolute scope 1, 2 and 3 GHG emissions 27% by 2030 from a 2017 base year.	-26.7%	-27% by 2030

Due to the scope of the aforementioned SBT, franchise hotels managed by third party operators are included within the scope of the Group's carbon footprint. This allows us to accurately understand the Group's performance against one of the largest emission sources included in the target.

Details of our total carbon footprint are summarised in the table below:

	GLOBAL TONNES OF CO ₂ E	
	2022	2021
Scope 1 ¹	32,742	36,552
Scope 2 Location-Based ²	92,368	92,108
Scope 2 Market-Based ³	95,709	88,443
Scope 3 ⁴	39,647	28,467 ⁵
No. of rooms	20,981	22,413
Carbon intensity excl. Franchises (tonnes of CO ₂ e/room)	7.85	7.01
Franchise Hotels Emissions	171,840	149,612
Total Scope 1 & 2 emissions excl. Franchises (Location-Based)	164,757	157,127
Total Scope 1 & 2 emissions excl. Franchises (Market-Based)	168,098	153,462
Total gross emissions incl. Franchises (Location-Based)	342,339	307,931
Total gross emissions incl. Franchises (Market-Based)	345,680	304,266

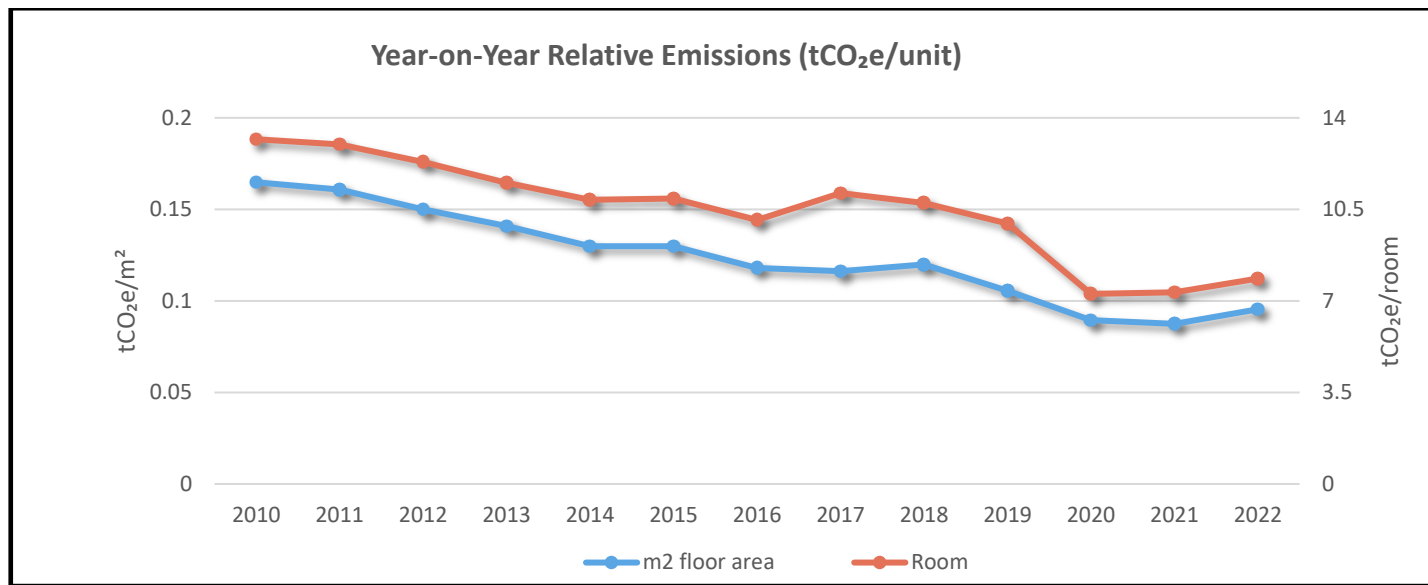
¹ Direct emissions from activities owned or controlled by our organisation that release emissions into the atmosphere.

² Indirect emissions that are a consequence of our organisation's activities but which occur at sources we do not own or control (includes electricity, district heating, district cooling and imported steam).

³ Scope 2 market-based emissions reflect emissions from electricity that the Group has purposefully chosen.

⁴ Other indirect emissions that are a consequence of the Group's activities, but which occur at sources that are not owned or controlled by us and which are not classed as Scope 2 emissions.

⁵ Includes emissions associated with water use, energy consumed by third party laundry, waste, business travel, well-to-tank and transmission and distribution (does not include franchises to allow for year-on-year comparisons).



During the reporting period, absolute location-based emissions (excluding franchises) increased by 4.9% compared to the same period last year, mainly due to the easing of COVID-19 restrictions, meaning a large portion of our hotels were able to resume operations to closer to pre-COVID levels. Moreover, emissions per room increased by 7.1% to 7.85 tonnes of CO₂e/room and per floor area by 9.2% to 0.10 tonnes of CO₂e/m².

The Group's Scope 1, 2 and 3 emissions, as well as the underlying energy, refrigerant, waste, water and travel data, have been externally verified by an independent third party, Bureau Veritas UK Limited, in accordance with ISO 14064-3: 2019 Standard. A copy of the verification statement can be found at [Corporate Responsibility : Millennium Hotels and Resorts](#)

Waste

As a group, we encourage all our hotels to reduce the amount of waste they produce. This is achieved in many different ways, including reducing the use of consumables such as plastics, packaging and paper with a view to further minimising environmental impact.

We are also driving change through our goal of eliminating single-use plastics throughout our hotels on a global basis. Single-use plastics have been posing a significant adverse impact on the environment, particularly to our marine system. Our hotels are phasing out disposable plastic cutlery, takeaway plates and bowls, straws and stirrers, plastic water cups and plastic bin liners.

In 2022, as hotel operations returned to pre-COVID levels, total tonnes of waste (landfill, recycled, composted, incinerated and other waste) increased by 40% on an absolute basis and by 49% on a per room basis compared to 2021. More specifically, as seen in the following table, disposal of waste to landfill increased by 53% on an absolute basis and by 63% on a per room basis. As compared to pre-COVID levels in 2019, disposal of waste to landfill decreased by 51% on an absolute basis and by 42% on a per room basis.

2022		2021	
ABSOLUTE (TONNES TO LANDFILL)	PER ROOM (TONNES TO LANDFILL)	ABSOLUTE (TONNES TO LANDFILL)	PER ROOM (TONNES TO LANDFILL)
5,448	0.26	3,571	0.16

Water use

We understand that water is a scarce resource, and that demand is likely to surge over the next few decades; we therefore actively strive and encourage our colleagues and guests to conserve water usage in our hotels, particularly where we operate in water-stressed regions.

In line with our commitment to reduce water consumption at source, we continue to execute a series of water conservation strategies including investing in water efficient technologies, process improvements and reusing and recycling water. This work targeted kitchens, laundry areas, gardens, spas, heating and cooling systems and is ongoing. We also continued to retrofit motion sensors and low flow fixtures in common areas, back of house areas and guestrooms.

Central to our water conservation plan is to increase the amount of water that we can recycle and reuse, using alternative methods to provide cooling to our chiller systems whilst maintaining high system efficiency. We look to implement these at the design stage or in conjunction with major system or property renovations.

Water consumption data is as follows:

2022 ¹		2021	
ABSOLUTE (M ³ CONSUMED)	PER ROOM (M ³ CONSUMED)	ABSOLUTE (M ³ CONSUMED)	PER ROOM (M ³ CONSUMED)
3,304,845	158	3,004,369	134

¹ Water consumption data collected from 74 hotels that were owned or operated by the Group

2022 absolute consumption was 26% and 12% less than that consumed in 2019, on an absolute and on a per room basis.

RESPONSIBLE SOURCING

Another key area where we can make a difference is with our supply chain. With all procurement decisions, whilst it is important that our hotels are able to purchase the goods and services they need to operate effectively at the right price, we also must ensure that robust due diligence is performed on our suppliers so that we can understand and address any social or environmental issues.

We work closely with our local and international suppliers to ensure that their products and services meet the demands of our operations and the expectations of our guests and other stakeholders. Moreover, we expect our suppliers to demonstrate effective management of energy use, greenhouse gas emissions, water use, waste, pollution, resource use and biodiversity. We also question whether suppliers have appropriate corporate governance arrangements in place to operate in an ethical and sustainable manner, whilst encouraging diversity and equal opportunities throughout their business.

Our selection process for suppliers is stringent and we request and review information on their reduction of packaging, environmental policies and sustainable transport plans prior to contracts being signed. Within our Europe region, we have established processes to assess all new suppliers based on their environmental,

labour, anti-bribery and human rights practices. The system provides transparency and allows us to employ a strict audit and review process. It also allows us to manage our suppliers centrally and it increases our visibility over their product sourcing and transportation.

Wherever practical, we purchase products made from local renewable and ethically sound sources. Specific focus is placed on using suppliers that reduce emissions and air pollution from food miles and our aim is to use suppliers with a demonstrable commitment to sustainable production methods. To demonstrate our commitment to sustainable and ethical sourcing, we have implemented a number of initiatives which includes reducing the amount of packaging and single-use plastics used by the Group.

SUPPORTING OUR COMMUNITIES

We strive to make a positive impact on our customers and the communities that we serve through jobs, training opportunities and supporting local charities. Below are some of the initiatives with which our colleagues were engaged in order to help build brighter futures for their communities.

Millennium Hotels and Resorts, Singapore

In January 2022, MHR in Singapore raised \$65,000 for The Straits Times School Pocket Money Fund (STSPMF) in a year-long charity initiative. From December 2020 to November 2021, the six hotels in Singapore donated \$10 for every Otter Adventure Staycation at their properties. Although the impact of the pandemic amidst the launch of the funding project resulted in a shortfall of the amount collected, the MHR management felt it was important to help the children especially during the trying time. Thus, MHR topped up to meet the monthly target donation for this meaningful cause.

To wrap up the meaningful charity campaign, Orchard Hotel hosted three beneficiaries and their families at a festive feast at The Orchard Cafe. They were given gifts such as festive cakes and a goody bag consisting of a 2022 calendar, hongbao packets and Chinese New Year otter plushies. The fund provided pocket money to children from low-income families to help them through school, supporting over 10,000 students a year.

Millennium Rotorua, New Zealand

In January 2022, Millennium Rotorua's Housekeeping team took on a different kind of housekeeping at Wingspan Birds of Prey Trust, a charity and wildlife sanctuary. The Housekeeping team, along with Millennium Rotorua Operations Manager, came together to help Wingspan maintain and tend to one of the 30- to 40-metre gardens that was along a 4-metre-high bank.



The Millennium Rotorua Housekeeping team spent sometime team bonding outside the hotel and helping a local charity Wingspan Birds of Prey Trust

It was a fun activity where the team had the time to bond together outside of the hotel and assist an organisation that relies on volunteers. It also provided an opportunity where the team could get to better know a local charity and also a place of interest for tourists and locals alike. Millennium Rotorua has been a long-term supporter of the Trust since 2009.

Millennium Airport Dubai

In March 2022, Millennium Airport Dubai received the Green Key certification for the fourth consecutive year, an international eco-label for tourism and leisure establishments. The achievement was a testament of the team's hard work and dedication in ensuring consistent and high standards of environmental and sustainability practices.

Some green policies the hotel had implemented include retrofitting high-efficiency LED lighting in guestrooms and public areas, installing solar water heating systems, having an on-site waste segregation area for better recycling efforts, and choosing cleaning and sanitation supplies that have eco-label ratings and using local and organic produce where possible. The hotel was also proactively involved in community outreach, participating in local and national awareness events such as Clean Up The World and Earth Hour.

The Green Key certification is a leading standard of excellence in environmental responsibility and sustainable operations for the tourism industry. The eco-label represents a commitment by businesses that their premises and operations adhere to the strict criteria set by the FEE, a global environmental education organisation.



A group photo of the Millennium Airport Dubai team

New World Millennium Hong Kong

In early 2022, as COVID-19 cases continued to spiral in Hong Kong, New World Millennium Hong Kong kickstarted a partnership with the local Young Women’s Christian Association (YWCA) to support the wider community during these challenging times. For over eight days in early March, the hotel’s culinary team stepped up to cook and distribute 1,800 nutritious meals to the vulnerable elderly.



New World Millennium Hong Kong’s culinary team preparing meals for the needy elderly.

Copthorne Hotel Cameron Highlands, Malaysia

In June 2022, as part of Copthorne Cameron Highlands’ sustainability initiative towards a low carbon future, the hotel notched new milestones in its effort towards promoting a safer environment and reducing greenhouse gas emissions.



Copthorne Cameron Highlands’ Maintenance Team successfully set up the hotel’s rainwater harvest system.

Incorporating more nature activities, Copthorne Cameron Highlands also took the next step from its vegetable planting and installed a rainwater harvest system for the primary use of watering vegetables. The vegetables grown by the hotel are now truly organic – with no pesticides used and watered with rainwater. The hotel also now provides electric vehicle (EV) charging bays at its carpark, making it the first hotel to do so in the Cameron Highlands. It is also listed on Plugshare, a free mobile app for EV drivers, allowing users to find EV charging points. The charging bays are open to the public as well for a nominal fee. As the hotel drives its sustainability agenda, it hopes to spearhead other green projects in the months and years to come.

Copthorne Merry Hill-Dudley, United Kingdom

Since November 2021, Copthorne Merry Hill-Dudley had been participating in the UK Government’s Kickstart Scheme to create 6-month jobs aimed at those aged 16 to 24 and deemed to be at risk of long-term unemployment. The programme aims to give young people the chance to build their confidence and skills in the workplace, and gain experience for long-term sustainable work. The government-funded initiative encourages employers to offer opportunities in the UK with work placements across various industries. Companies also have the option to offer permanent employment if the placement was successful. In July 2022, the hotel took on six youths and young adults aged 16 to 24 for a six-month work placement, across Housekeeping, Kitchen, Front Office and Food & Beverage (F&B) operational departments. Hotel management also stepped up in support of the six ‘Kickstarters’ through the six-month journey. The hotel was delighted to confirm that all six of them have since been offered permanent employment with the team. The hotel will continue to work with local job centres and colleges and carry on its own version of this programme to create its own talent pipeline for the future.

South Beach Singapore

In August 2022, in the spirit of inclusiveness, South Beach Singapore installed a dog fountain at Level B1 of South Beach Avenue to the delight of pet owners and their furkids. Located in front of Japanese restaurant Masaaki, the dog fountain turns on with a simple tap of the paw and releases a stream of refreshing water for furry friends to quench their thirst.

This new feature was a welcomed addition to South Beach. With this pilot project a success, South Beach will be looking into installing more dog fountains around the development in time to come.



Furkids hang out at the newly installed dog fountain at South Beach Avenue.

Millennium Hotels and Resorts, Middle East & Africa

In November 2022, MHR's regional office in the Middle East spread the spirit of pink as they honoured their female employees with month-long activities to promote awareness of breast cancer. Among the activities was a lecture on early detection and the psychological impact it has on women.



Millennium hotels in the Middle East honoured female employees with an afternoon tea at Millennium Barsha Heights as part of its activities to celebrate 'PINKtober' breast cancer awareness month.

LOOKING AHEAD

We will continue to step-up our corporate responsibility efforts with the knowledge that this is a long-term pledge that will help to keep us on the path to creating a more sustainable and responsible future.